



## **INGRESSI AUTOMATICI AUTOMATIC ENTRANCE**

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Management  
System  
ISO 9001:2015



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### **Company quality policy**

In a constantly evolving market aimed at increasingly rigorous and "difficult" applications, SESAMO's goal is Customer Satisfaction through compliance with the requirements of diligence, collaboration and quality.

SESAMO Management defines the Company Policy, which includes:

- the Management's commitment to satisfying the requirements of the UNI EN ISO 9001 Standards and to continuously improving the effectiveness of the Quality Management System.
- a structural framework for defining and reviewing company objectives.
- actions to ensure that it is communicated and understood by the organization's staff;
- periodic reviews of the contents during the review of the Quality Management System.

In an increasingly competitive market, it is necessary to pay attention to the efficiency of its processes and the quality of the service provided.

SESAMO considers the adoption of an ISO 9001:2015 Quality System, a fundamental element for company management and is committed to achieving important objectives such as:

- Seek full customer satisfaction by mutually establishing clear objectives and interfaces, listening to their needs and at the same time promptly obtaining the information needed to be able to provide a qualitatively adequate service in the contractually established ways and times.
- Obtain justified trust from the Customer in the Company's ability to achieve the required quality level and maintain it over time.
- Achieve and maintain the prescribed quality through the efficient and planned use of human and technological resources, in a continuous process of improving company management.
- Work every day so that our company remains a symbol of professionalism in the sector.
- With a view to continuous improvement (Plan, Do, Check, Act), periodically check company processes in order to guarantee the final quality of the products and services offered.